



HealthSelect[®] of Texas[®]

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HealthSelectSM

HealthSelectShoppERSSM





What is HealthSelectShoppERS?

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- Earn rewards for making cost-effective choices when shopping for certain medical services and procedures.
- Available to active HealthSelectSM employees and their eligible dependents.
 - Medicare-primary participants, COBRA members, HealthSelectSM secondary participants and retirees are excluded.





How to earn rewards

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Three easy steps



1. SHOP

Use Provider Finder[®] to check rewards eligibility



2. GO

Have your procedure at a rewards-eligible location



3. EARN

Once your claim is processed by BCBSTX, your reward is deposited into your TexFlex account



Shop in Provider Finder

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How to access Provider Finder

Log in to
[Blue Access for MembersSM](#),
then select the Doctors &
Hospitals tab.

On the Doctors & Hospitals
tab, click on “Find a Doctor
or Hospital.”

The screenshot shows the HealthSelect website interface. At the top, there is a green navigation bar with a home icon, a virtual assistant icon labeled "Ask IvySM our virtual assistant", and links for "ERS Website", "Contact Us", and "Log In". Below this is the HealthSelect logo and the "CONSUMER DIRECTED HealthSelect" branding. A left-hand navigation menu is visible with the following items: "Find a Doctor/Hospital" (highlighted in green), "Medical Plans and Benefits", "Prescription Drug Benefits", and "Wellness Resources". The main content area features a photograph of a doctor in a white coat talking to a patient. To the right of the photo is a promotional banner titled "Start the year off right" with the text: "Schedule an annual preventive checkup with your primary care provider today! All HealthSelectSM medical plans cover most routine preventive care at 100% when you and your covered dependents see in-network providers." Below the banner is a "Learn more." link.



Shop in Provider Finder

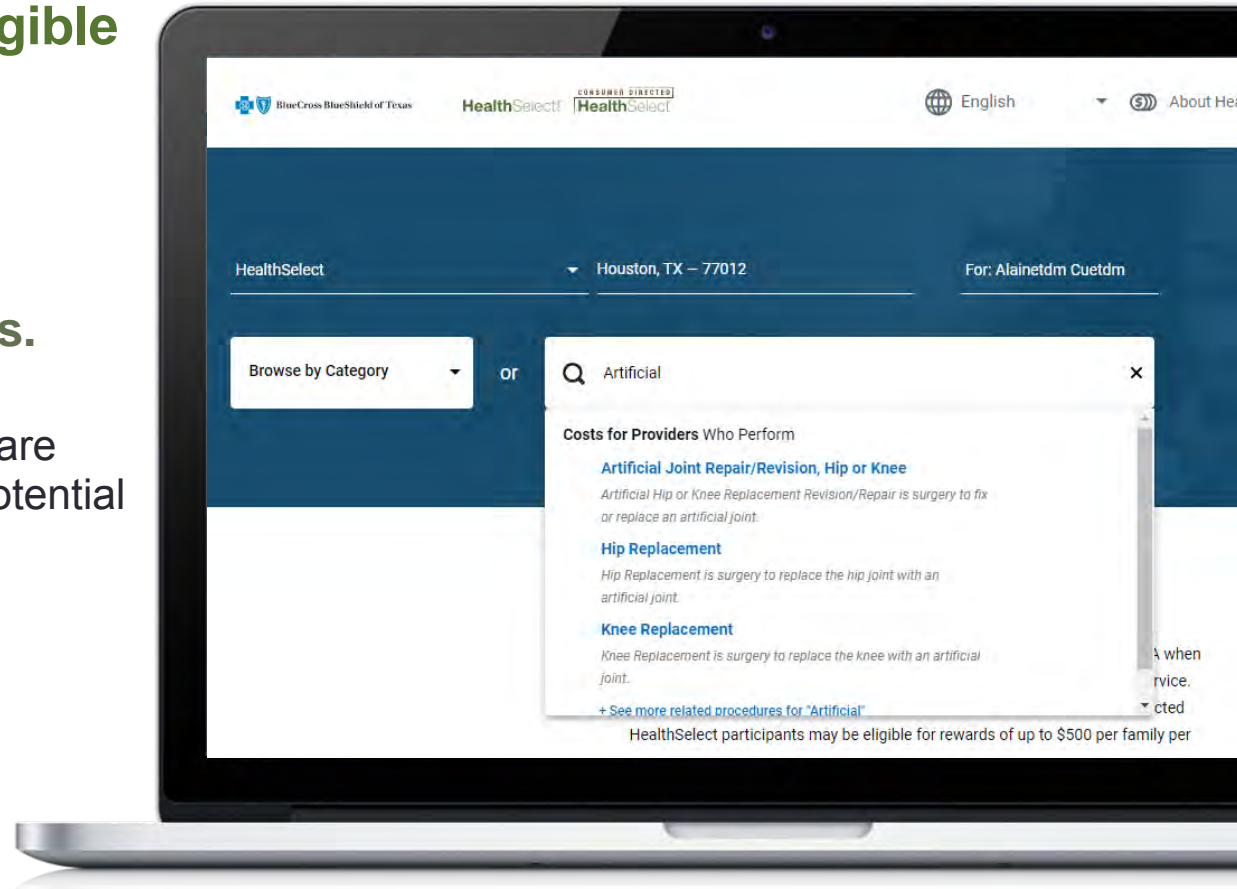
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How to find rewards-eligible providers

Once logged in, click on “Browse by Category” then select “Cost Estimates.”

- Rewards-eligible procedures are marked with icons showing potential rewards value





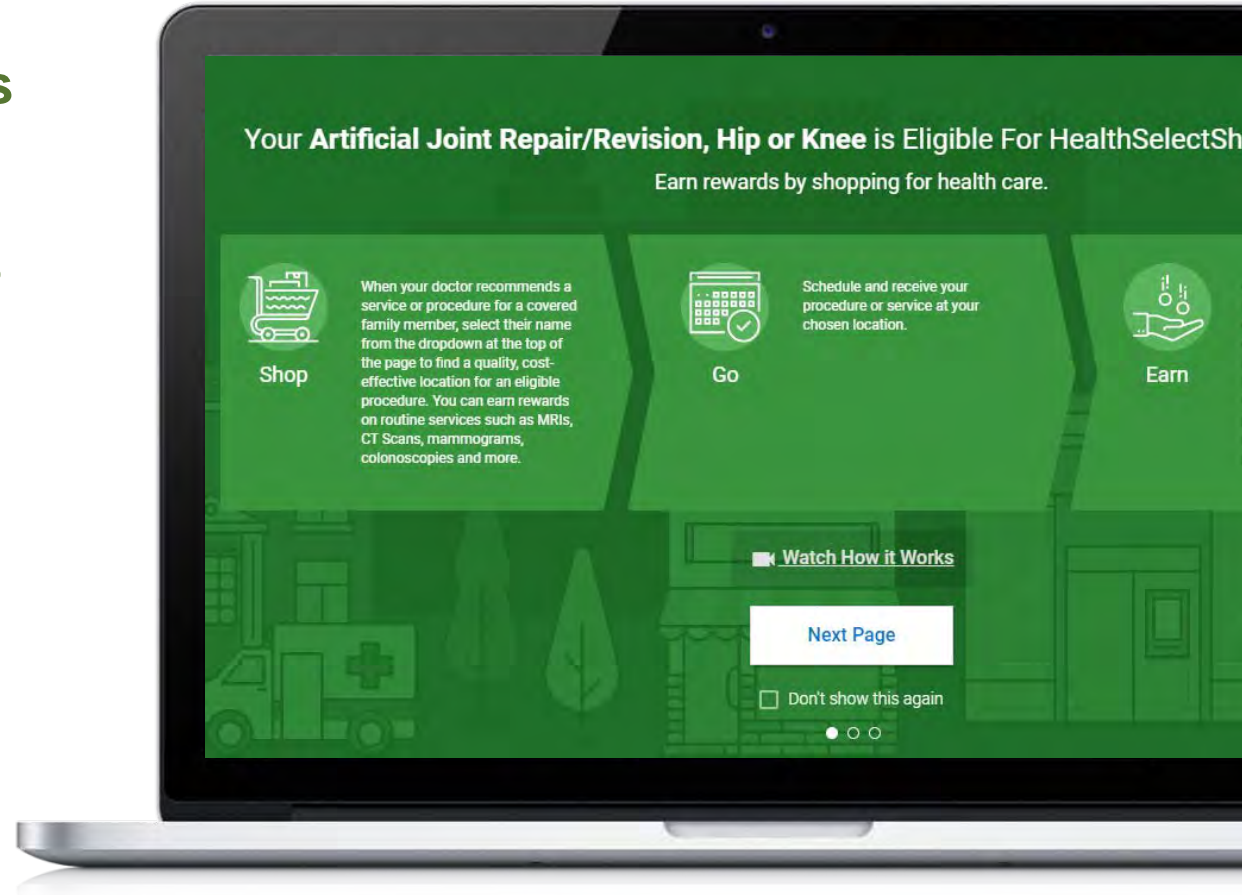
Shop in Provider Finder

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If your medical service or procedure is rewards eligible, a brief description of the HealthSelectShoppERS program will appear.

Referrals to see specialists are still needed if required by your plan, and certain services may require prior authorization.





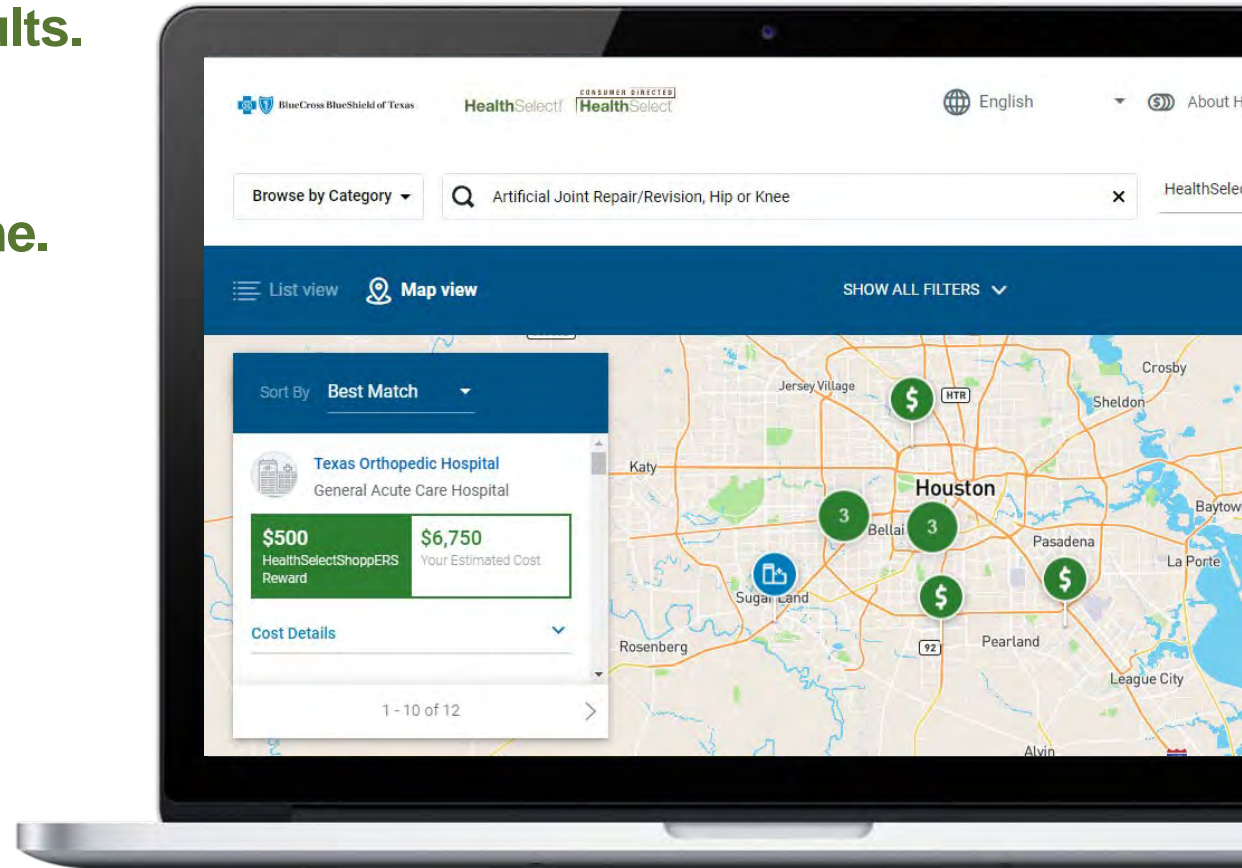
Go to an eligible provider

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Review your search results.

You can compare up to
four providers at one time.





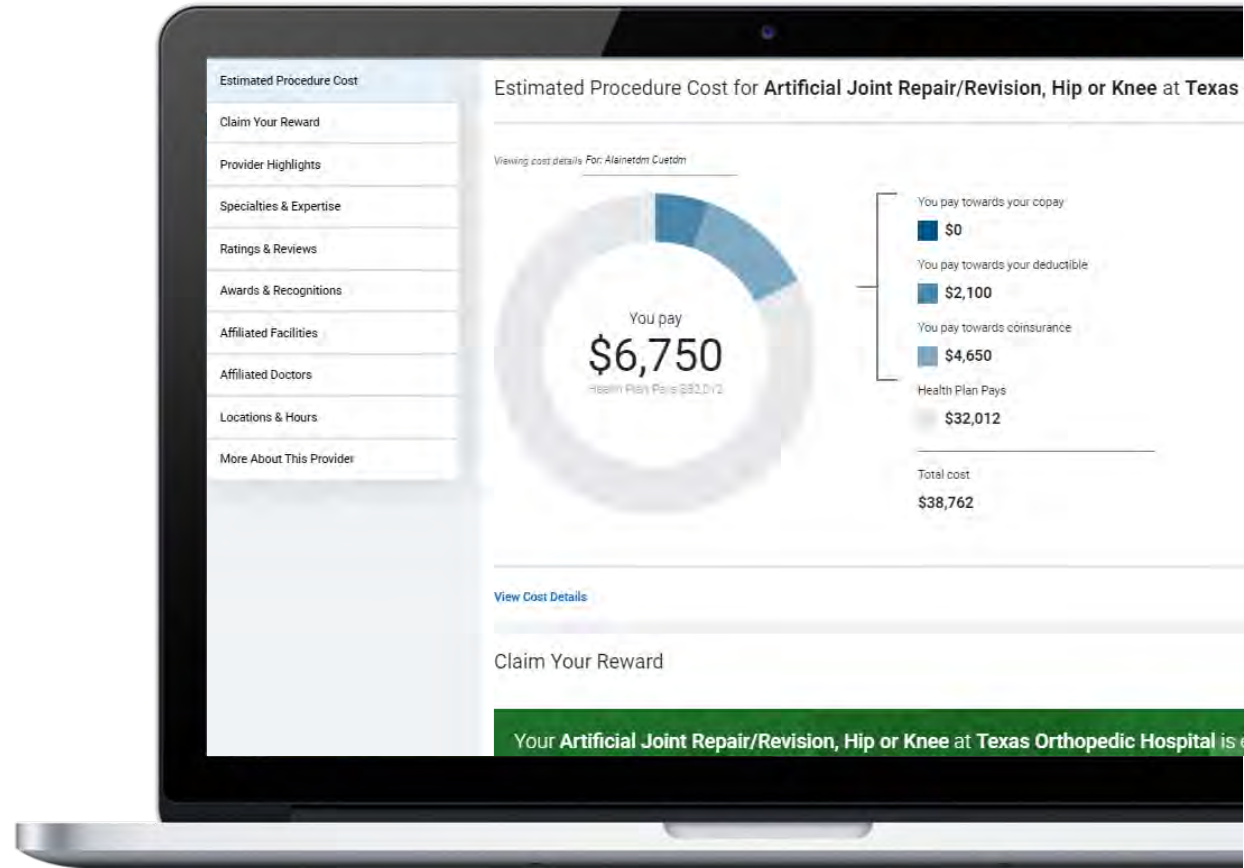
Go to an eligible provider

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Review a detailed cost breakdown, as well as:

- Provider Highlights
- Specialties & Expertise
- Awards & Recognitions
- Affiliated Facilities





Earn rewards

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Once you've selected a rewards-eligible provider and had your service or procedure, your claim will be processed and your incentive will be deposited into your TexFlex flexible spending account.

- You must still be eligible to earn an incentive at the time the claim is processed to earn a reward.



BCBSTX Personal Health Assistants

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If you need help finding in-network care or have questions about HealthSelectShoppERS, call a BCBSTX Personal Health Assistant toll-free at **(800) 252-8039**, Monday–Friday: 7 a.m. - 7 p.m. and Saturday: 7 a.m. - 3 p.m. CT.

You can also find more information on HealthSelectShoppERS visiting the HealthSelectShoppERS FAQ on the HealthSelect of Texas website at healthselect.bcbstx.com/pdf/publications-and-forms/hss-participant-faq.pdf.

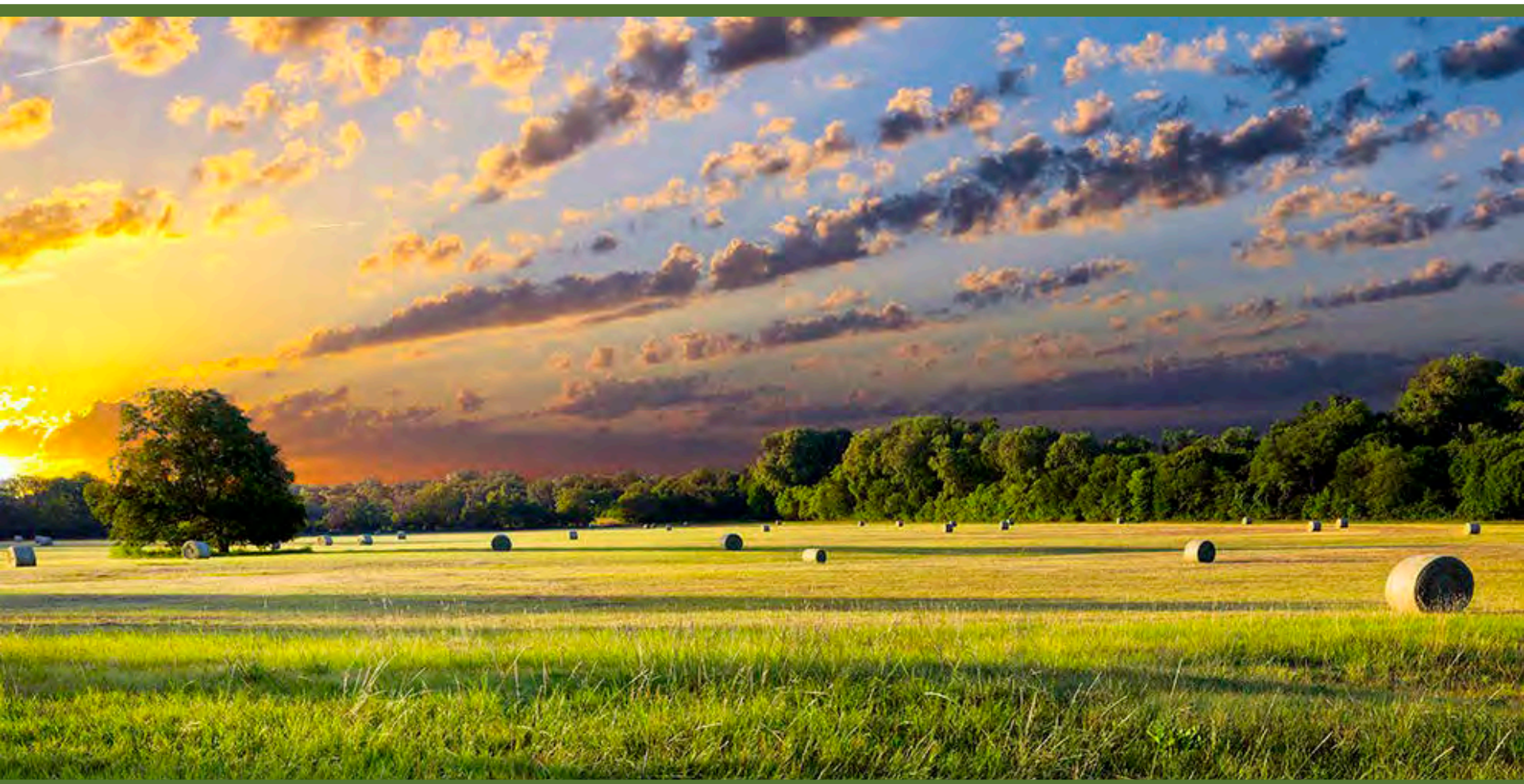




Thank you

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Disclosures

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Blue Cross and Blue Shield of Texas is the third-party administrator for HealthSelect of Texas[®] and Consumer Directed HealthSelectSM.

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